

M. BLAKE KAISER-MOHONDRO

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EXECUTIVE DIRECTOR: MENTAL HEALTH SERVICES

Highly accomplished Social Work Program Director with extensive history of conceptualizing, developing, and executing key clinical services aimed at enhancing consumer quality of life. Versatile experience with proven results in comprehensive programs, ensuring critical compliance with company, local, state, and federal requirements. Resourceful strategist recognized for overcoming complex challenges to achieve optimum corporate performance. Client-focused professional with proactive approach to motivate and guide teams to peak performance.

Key Competencies

*Program Development & Analysis • Mentorship & Staff Education • Fiscal, Policy & Contract Management
Bereavement Counseling • Family, Group & Individual Therapy • Substance Abuse • Team Teaching & Development
Crisis & Suicide Intervention/Prevention • Post Traumatic Stress Disorder • Domestic Violence Policy & Implementation
Electronic Medical Records Production & Fiscal Productivity • Daily Operations Management*

PROFESSIONAL EXPERIENCE

Whidbey Counseling & Consultation

2002 to Present

Individual, Family Therapy & Program Consultation

Consult with companies seeking web-based counseling in conjunction with face-to-face visitations for military members serving concurrently through redeployment. Provide key audits to ensure alignment and compliance with local, state, and national standards.

- Successfully turned around underperforming companies to maintain employee and customer loyalty.

The Children's Guild, Baltimore, MD

2012 to 2013

Director of Clinical & Related Services

Provided clinical oversight and managed conceptualization, implementation, and execution of systems and clinical services for all organizational programs. Created, refined, and deployed clinical model consistent with a Transzed cultural approach. Researched best practices and ensured clinical model maintained alignment with organizational philosophy. Provided regular reports to executive team regarding process and audit responses to maintain sustainability. Facilitated staff training to ensure optimal deployment of model and collaborated with leadership development team.

- Ensured optimal delivery of clinical services and alignment with best practices by innovating and conducting continuous quality evaluation.
- Achieved successful audit assessments including two Medicaid audits, End Case Certification, and Maryland State Department of Education audits for two schools.

Adventist Behavioral Health, Crownsville, MD

2011 to 2012

Director of Clinical Services

Multifaceted role providing direction for Residential Treatment Center and The Ridge School, collaborating with four other administrative heads (i.e. CEO, Director of Residential Treatment, Director of Nursing, Director of Education, Medical Director). Provided critical leadership and clinical skills experience to managing fidelity of interventions.

- Directed transition of service delivery from loosely structured program to clinical program consisting of strong family therapy component.
- Encouraged team approach through collaborations with area agencies, resulting in increased admissions and decreased length of stays.
- Directed successful, nearly flawless JACHO audits for The Ridge School, a Gold Banner school.

Center-For-Children, Inc., La Plata, MD

2010 to 2011

Clinical Director

Handled \$2.1M budget and led 14 clinical and in-home programs across three county offices. Oversaw staff hiring and management of clinical coordinators. Managed training, implementation, and roll-out for electronic medical records. Organized staff trainings, as well as internships and externships with students from Johns Hopkins, Georgetown, The Catholic University of Americas and Argosy. Directed audit preparations to ensure compliance with COMAR regulations. Evaluated programs, and authored and submitted narrative and statistical reports on program activities and grant funded positions.

- Authored grant resulting in award for collaborative learning program through Southern Regional Children's Advocacy Center in collaboration with Duke University for Trauma Focused Cognitive Behavioral Therapy.

Compass Health, Whidbey & Camano Islands, WA**2006 to 2010****Clinical Services Manager**

Clinical direction, supervision, and management of services across two locations as well as collaborations with NAS Whidbey on assistance with military families, redeployed individuals, and PTSD. Orchestrated staff training on access, time, and best practices. Delivered effective consultation for client crises (i.e. suicidal risk; threatening, abusive, or destructive behavior; hospitalization; involuntary treatment resources). Ensured development of staff skills for client's collaboration during mental rehabilitation. Maintained current knowledge through professional development and personal research on treatment of mental illness including community support, in-home therapeutic family intervention, and residential and vocational programming.

- Rectified staff skill deficits through careful supervision, and various professional and in-service trainings.
- Drove optimal student placement to benefit organization and upheld equal employment and affirmative action policies through specific recruitment and supervision approaches.

Direction of Clinical Program

Oversaw agency programs, conducted analytics and intake coordination, managed \$1.8M budget, and ensured follow-up services for discharged consumers. Managed fiscal responsibilities and contracts for interagency support agreements. Directed quality assurance, evaluated programs, and authored and submitted reports on program activities. Supervised Clinical Records and ensured readiness for monthly audits. Handled clinical files to ensure satisfaction of consumer demands.

- Ensured compliance with seven contracts, United Way requirements, and State WAC requirements.
- Fostered and maintained critical working relationships with referral sources, community resources, hospitals, doctors, mental health professionals, and funding sources.

University of Washington, School of Social Work, Seattle, WA**2000 to 2010****Faculty**

Instructed first and second year graduate students and senior bachelor students in Clinical Practice, Children Youth and Families, and Organizational Practice courses. Monitored internships and assisted in curriculum development. Supervised and directed students during work at Veteran's Administration and with service members and families.

- Received letters from Dean's Office for "Outstanding Instruction" on course evaluations.

Whidbey General Hospital, Coupeville, WA**2000 to 2002****Orientation Coordinator**

Innovated, executed, and managed organization-wide CEU programs designed to effect cultural change in employee performance, retention, and customer satisfaction. Guided instructors in delivery of program modules, reoriented all hospital staff, and managed budgetary process for \$1.2M budget.

- Received evaluations from participants and patients proving positive change since program implementation.

United States District Court, Western District of Washington, Pretrial Services, Seattle, WA**1996 to 2010****Contractor**

Assigned by Chief US Pretrial Services Officer to provide assessment and treatment to federal defendants in US District Court. Pursuant to authority contained in 18U.S.C §§3154, 3672; contracts are awarded to provide services for drug-dependent, alcohol-dependent, and defendants and offenders suffering from psychiatric disorder.

Arizona State University - School of Social Work, Tempe, AZ**1996 to 2000****Faculty**

Undergraduate and graduate Instructor, Instructor for graduate field placements, and Advisor for School of Social Work Student Organization. Supported school-based, home-based, and Department of Veterans' Affairs internships. Assisted students in Common Ground annual symposium outreach providing education to area schools on awareness, support, and problem solving around cultural differences.

EDUCATION & PROFESSIONAL DEVELOPMENT

Master of Social Work (MSW), West Virginia University, Morgantown, WV

Bachelor of Social Work (BSW), University of Evansville, Evansville, IN

Live Supervision & Training with C. Madanes and J. Haley

Family Therapy Institute, Washington, DC

ADR Family Mediation Certification, Indianapolis, IN

Certified EMDR Specialist, Everett, WA

LICENSES

Washington State LICSW (2001 to Present)

Maryland State LCSW-C, Supervisor Status (2010 to Present)

CERTIFICATIONS

Trauma Focused Cognitive Behavioral Therapy • EMDR Specialist, Everett, WA • Independent Social Worker, AZ • Civil and Family Mediation, IN • Clinical Social Worker, IN • Marriage and Family Therapy, IN

MEMBERSHIPS

Island County, Community Health and Advisory Board • Sexual Assault Task Force, Area Long Range Planning Committee • Mental Health Advisory Committee • Child Sexual Abuse Team • Academy of Certified Social Workers • Phi Alpha, Honors Social Work • National Association of Social Workers

COMMUNITY SERVICE & EDUCATION OF PROFESSIONALS

TF-CBT for Children Adolescents and Adults: Learning Collaborative with Duke University

Supervision to Social Workers, working on face-to-face hours to earn state Licensure, (WA & MD)

University of Washington, School of Social Work

Child Development • Children, Youth & Families • Community Organization • Family Therapy • Human Behavior in the Social Environment • Practicum Seminar • Clinical Interventions Across the Life Span • Delta Society Animal Assisted Therapy for Reading Readiness, Post Traumatic Stress Disorder

2000 to Present

Advanced Supervision • Clinical and Fiscal Development in Community Mental Health • Supervision with Challenging Employees • Assessment and Documentation Best Practices • Post Traumatic Stress Disorders in Military Personnel • The Deficit Reduction Act • How to conduct Effective Performance Appraisals • Dealing with Difficult Employees • HIPPA Compliance • Fiscal Management of HIV Case management • Ethics of Clinical Management • Ethics and Cultural Competence • Ethics in the Workplace Environment • Collaborative Skill Development with Families with Children • Eating Disorders • EMDR • Cognitive Therapy with Children and Adolescents • Clinical Psychopharmacology for Clinician • Evidence Based Practice for Home Based Services • "Live Supervision Training," consisting of one 7-hour session per week for 17 weeks, by Jan Haley and • Cloe` Madanes, The Haley-Madanes Institute of Washington, D.C.